

Electricity Service Notification - Request for service form

Italicised terms used in this form have the meaning given to them in the Electricity Industry (Customer Transfer) Code 2016.

This form is to be completed by a *retailer*, on behalf of their *customer*, to apply for:

1. "Special Read (Final) or (Check)";
2. "De-energise";
3. "Re-energise";
4. "Meter Test"
5. or any other service as described in the 'Model Service Level Agreement' (as defined under the Electricity Industry (Metering) Code 2012) (MSLA).

Submit this completed application form to metering.retailerservices@horizonpower.com.au

Indicates: * Required information

Retailer information

Retailer name*:	Retailer ID or Code:
Requestor name*:	Requestor phone:
Requestor email (for data output)*:	Requestor mobile:

Metering service(s) requested*: check the required service/s

Special Read (Final)	De-energise
Special Read (Check)	Re-energise
Other service, (details in additional comments below)	

Meter number:	Requested date:
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If meter test required?:	Lab	NATA Certified	Metering installation (CT/VT)
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Customer information

Company name*:	ABN:
Contact name*:	Position:
Phone*:	Mobile:

Site information*

Site contact name:	Phone:	
NMI±	NMI Checksum±	
OR (if NMI not allocated)		
Lot No:	Unit No:	Street No:
Street name:	Suburb:	
Meter number(s):		

Additional comments

Note that in accordance with the MSLA and the *access contract*:

1. A fee may apply for requests in excess of the Standard Metering services as defined in the MSLA.